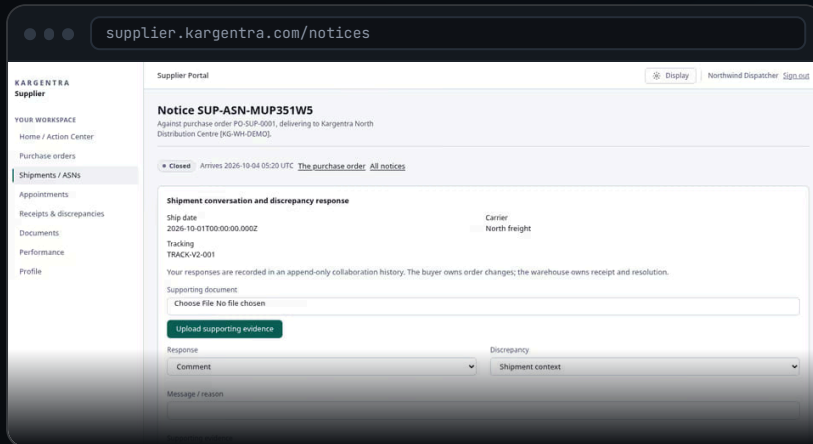


● SUPPLIER PORTAL

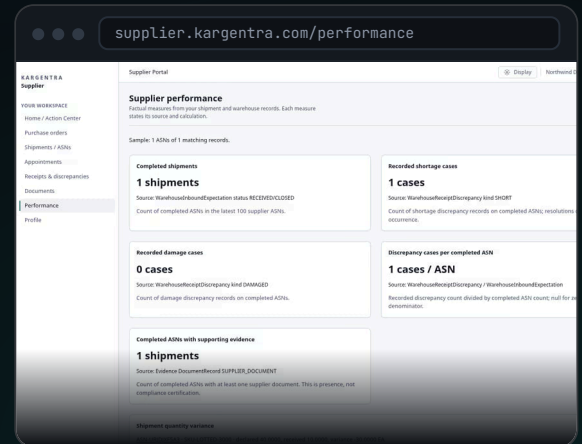
Supplier Portal

A supplier portal that makes inbound freight predictable

Suppliers work in their own supplier portal, and every answer lands on your warehouse's actual receiving plan. They acknowledge and answer purchase orders, send advance shipping notices with lots and handling units, request dock time, and see exactly what your warehouse counted so they can respond to a difference with evidence.



SUPPLIER PORTAL · SHIPPING NOTICE WITH RECEIVED QUANTITIES AND A RECORDED DISCREPANCY



SUPPLIER PORTAL · PERFORMANCE BUILT FROM RECORDED RECEIPTS AND DISCREPANCIES

WHAT CHANGES FOR THE OPERATION

Inbound you can plan around

Advance shipping notices declare lots, expiry and handling units before arrival, so receiving knows what is coming and when.

One owner for every next step

Every item states whether the supplier, the buyer or the warehouse acts next, so nothing waits on an assumption.

Discrepancies answered with evidence

Suppliers see ordered, declared and received side by side and respond on the record, replacing email back-and-forth.

Dock time without double booking

Suppliers request a window and the yard confirms it, so a request is never mistaken for a booking.

WHAT SUPPLIER DOES

Supplier Action Center

Home groups a supplier's work into needs attention, upcoming commitments, awaiting buyer or warehouse decision and recent activity, each with its next owner.

- Next owner: Supplier, Buyer or Warehouse on every item
- A separate supplier app on its own hostname
- Responsive on phone, tablet and laptop

Purchase order collaboration

Suppliers acknowledge receipt of an order, accept it, propose a change or reject it with a reason. The buyer approves or declines a proposed change, and the receiving plan follows the decision.

- Awaiting your response, Change proposed, Change agreed by buyer, Change declined by buyer
- Message the buyer from the order
- Nothing changes until the buyer decides

Advance shipping notices

Suppliers send an advance shipping notice from the purchase order, declaring lots, expiry dates and handling units, and can change or withdraw it until receiving starts.

- Expected, Being received, Received, Closed and Cancelled
- "Declaration locked" once receiving begins
- Declared values shown to the receiving clerk at the dock

Receipt discrepancies

Suppliers see what was ordered, what they declared and what the warehouse received, and respond to each difference with evidence. The warehouse owns the resolution.

- Short, Excess, Wrong item and Damaged
- Lot, expiry, serial and packaging captured at receipt
- Supplier response kept with the discrepancy

Documents

Suppliers file the documents that travel with a delivery against the shipping notice they belong to, where receiving and quality teams can find them.

- Delivery note, packing list and certificate
- Filed against the notice, not an inbox
- Access controlled and audited

Dock appointment requests

Suppliers request a dock time window for a delivery. The yard confirms it, and the portal shows the confirmed window or what an external yard system has observed.

- Requested window and confirmed yard window side by side
- A request is not a booking until the yard confirms
- Gate and dock events from the yard visit

HOW IT FLOWS

From purchase order to received stock

- 01 **Order issued**
A purchase order arrives from your buyer or your procurement system, with its source recorded.
- 02 **Order answered**
The supplier acknowledges and accepts it, proposes a change or rejects it with a reason. The buyer decides any change.
- 03 **Notice sent**
The supplier sends an advance shipping notice with lots, expiry and handling units, and files the delivery documents.
- 04 **Dock time confirmed**
The supplier requests a window and the yard confirms it against dock capacity.
- 05 **Received**
Receiving starts, the declaration locks, and the warehouse records what arrived against what was declared.
- 06 **Difference answered**
Any short, excess, wrong or damaged line is recorded and the supplier responds with evidence.
- 07 **Performance recorded**
Receipts and discrepancies feed the supplier's performance view, visible to both sides.

ASK KARGENTRA IN SUPPLIER

“Which orders need my response today?”

Purchase order PO-1182 has a discrepancy: notice ASN-7731 declared 480 cases of lot L-2291, and the warehouse received 460. The receiving record shows one handling unit was not on the trailer at arrival. Two other orders are awaiting your response, and one change you proposed on PO-1190 was agreed by the buyer yesterday.

PO-1182 · ORDERED 480

ASN-7731 · DECLARED 480 · LOT L-2291

RECEIPT · RECEIVED 460 · SHORT

PO-1190 · CHANGE AGREED BY BUYER

PROPOSAL · APPROVED BY THE SUPPLIER USER SENDS THE RESPONSE; THE WAREHOUSE INVENTORY CONTROLLER RESOLVES THE DISCREPANCY

Draft a discrepancy response with the signed delivery note attached, for the supplier to review and send.

Ask Kargentra reads only what your role can open, cites every fact and proposes. A named person approves; nothing is sent or executed on its own.

EXCEPTIONS AND EDGE CASES HANDLED

- A shipping notice cannot be changed after receiving starts; the declaration is locked and shown as locked.
- A supplier's proposed change to a purchase order waits for the buyer's decision before the receiving plan changes.
- A dock request is shown as requested until the yard confirms it, so it is never treated as a booking.
- A short, excess, wrong-item or damaged receipt is recorded as its own discrepancy with the warehouse as owner.
- A notice withdrawn before arrival is cancelled on the record rather than deleted.
- A purchase order from an external procurement system shows its source and how fresh the data is.

CAPABILITY REFERENCE

Purchase orders

- Acknowledge, accept, propose a change or reject with a reason
- Buyer approves or declines proposed changes
- Response filters by state
- Message the buyer on the order
- External procurement source with provenance

Shipping notices and documents

- Advance shipping notice from the purchase order
- Lots, expiry and handling units
- Change or withdraw until receiving starts
- Delivery note, packing list and certificate filing
- Status from Expected to Closed

Receiving and discrepancies

- Ordered, declared and received side by side
- Short, Excess, Wrong item and Damaged
- Warehouse-owned resolution
- Supplier response with evidence

Dock appointments

- Requested time windows
- Yard-confirmed windows
- External yard observations with source
- Gate, dock and dwell recorded on the visit

Access and configuration

- Separate supplier app and hostname
- Named supplier logins with single sign-on
- Versioned supplier templates
- Field visibility and requiredness per template
- Optional, governed Ask Kargentra assist

STANDARDS AND CONNECTIONS

ERP AND PROCUREMENT CONNECTORS

REST API WITH OPENAPI CONTRACTS

SIGNED WEBHOOKS

CONNECTOR HUB

OIDC SINGLE SIGN-ON

QUESTIONS BUYERS ASK

What is a supplier portal in logistics?

A supplier portal is where your suppliers answer purchase orders, tell you what they are shipping and when, and resolve differences with your warehouse without email. In Kargentra it comes with the warehouse management system, runs as a separate app on its own hostname and connects to your warehouse receiving and yard, so every supplier answer changes the plan your receiving team actually works from.

How do suppliers send advance shipping notices?

From the purchase order, the supplier sends an advance shipping notice declaring quantities, lots, expiry dates and handling units, and files the delivery note, packing list or certificates. The notice can be changed or withdrawn until the warehouse starts receiving, at which point the declaration locks so the receipt is compared against what was declared.



See Supplier Portal on your own scenario

Bring a real lane, site or exception. More at www.kargentra.com/products/supplier-portal/

info@kargentra.com

WWW.KARGENTRA.COM · SIGN IN: APP.KARGENTRA.COM