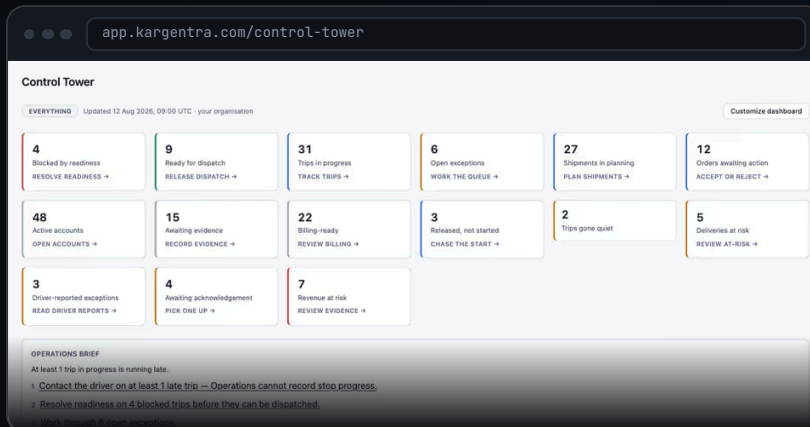


FREIGHT FINANCE & BILLING

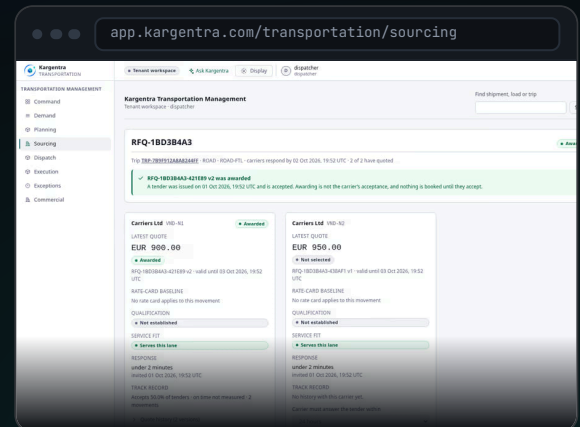
Freight Finance & Billing

Freight audit software that closes every delivery to invoice

Kargentra's freight audit software checks each carrier bill against what was tendered and what was actually performed, tests every delivery against 16 named billing checks, and turns Finance-ready facts into customer invoices. Disputes with carriers and customers run on one governed lifecycle, so money questions are settled on the record rather than in email.



CONTROL TOWER · BILLING-READY WORK COUNTED BESIDE BLOCKED READINESS AND OPEN EXCEPTIONS



SPOT QUOTES · THE AWARDED QUOTE VERSION BECOMES THE EXPECTED BUY THAT AUDIT CHECKS AGAINST

WHAT CHANGES FOR THE OPERATION

Revenue leakage has a name

Work that is finished but not billable waits in a queue with its exact blocker on a specific delivery, instead of surfacing as a surprise at month-end close.

Carrier bills are checked first

Every bill is matched to the tendered expectation and the cost you actually incurred before anyone agrees to it. A variance opens a governed dispute, not an email chain.

Invoices only from proven facts

Invoices are built from charges already handed to Finance. Nothing is re-rated and no amount is typed, so every line traces back to the delivery that earned it.

One position per 3PL client

Warehouse services, storage and transport for a client roll up into one commercial engagement with one margin position and one Finance handoff.

WHAT FINANCE DOES

Billing readiness and revenue assurance

Each delivered shipment is evaluated against 16 named checks, from order accepted through accepted delivery evidence, resolved exceptions, a governed charge and coherent currency.

- Verdicts: Blocked, Never evaluated, Ready to bill from
- A plain-language reason for every failed check
- Evidence completeness as Complete, Missing, Invalid or Unknown, with its denominator

Shipment commercial position

Sell price, expected buy, actual buy, accessorials, variance and gross margin are recorded as separate governed facts for every shipment, never rebuilt in a spreadsheet.

- Accessorial types: Detention, Redelivery, Layover and Other
- The rate rule version is shown behind every expectation
- Detention backed by yard check-in and release timestamps and free-time policy

Carrier rates and customer agreements

Versioned buy-side carrier rates and tender routing guides sit beside governed, approvable customer agreements that act as the sell-side rate authority, applied by lane, equipment class and route shape.

- Agreement reference, customer, status and effective dates
- Rate rule version carried onto the tender snapshot and every charge
- Every applicability axis declared, so no rate applies by accident

Delivery-to-finance close

A close queue moves each delivered movement from evidence to billing ready, closeout and Finance handoff, with the blocker that holds it shown on the row.

- Evidence incomplete, Billing blocked, Billing ready, Closeout approved, Handed off to Finance
- Sell, expected buy, actual cost and accessorials side by side
- The Finance handoff is a frozen snapshot that your accounting system receives

Freight audit workbench

Carrier bills arrive by operator upload or through the partner gateway and are matched against the tendered expectation and the performed cost. Every shipment's audit standing sits in one queue, most urgent first.

- No bill received, Awaiting match, Reconciled, Variance, Dispute open, Dispute resolved, Not comparable
- Expected, billed and variance shown with the performed cost
- Open a commercial dispute straight from a variance

Customer invoice generation

Finance-ready facts from shipments, commercial engagements, return and claim cases and dispute adjustments become invoice candidates, grouped in a preview, drafted, approved and issued.

- Ready to invoice, Drafts, Needs approval, Approved, Issued, Delivery problems, Credits and supplements
- Plain blockers: not handed to Finance, open dispute, missing billing profile, PO reference required
- Issued by Kargentra with a legal number, canonical JSON and PDF, or by your accounting system on its confirmation

HOW IT FLOWS

From delivery evidence to issued invoice

- 01 Evidence accepted**
The driver submits photo and signature proof for the delivery attempt. Operations accepts it separately, and only accepted evidence counts toward billing.
- 02 Readiness evaluated**
The 16-check gate runs on the delivered shipment. A failed check becomes a named blocker with an owner, not a silent exclusion.
- 03 Commercial closeout**
Sell, expected buy, actual cost, accessorials, variance and margin are reviewed, then closeout is approved by someone with that permission.
- 04 Finance handoff**
A frozen snapshot of the commercial position is handed to Finance. It is a governed handoff to your accounting system, not a ledger posting.
- 05 Carrier bill audited**
The carrier bill is matched against the tendered expectation and performed cost. Reconciled bills move on; variances open a payable dispute.
- 06 Invoice issued**
Candidates are grouped, drafted, approved and issued by Kargentra or by your external accounting system, and delivery to the customer is tracked.
- 07 Corrected or disputed**
A customer disputes a single line in the portal. The agreed outcome becomes a credit note, supplemental invoice or debit note against the immutable original.

ASK KARGENTRA IN FINANCE

“Why is this delivery not billing ready?”

Shipment SH-40712 is Billing blocked on one check: the driver submitted proof for delivery attempt 2, but Operations has not yet accepted it. Separately, carrier bill CB-8841 is £60.00 above the tendered expectation because it includes a Detention accessorial. The yard record shows the trailer released inside the agreed free time, so no detention fact exists for this stop.

BILLING READINESS · SH-40712 · CHECK 11 OF 16

DELIVERY ATTEMPT 2 · PROOF SUBMITTED

CARRIER BILL CB-8841 · VARIANCE £60.00

YARD VISIT YV-2210 · RELEASED WITHIN FREE TIME

PROPOSAL · APPROVED BY THE FREIGHT AUDITOR TO RAISE; FINANCE APPROVER WITHIN THE CONFIGURED APPROVAL BAND

Open a payable dispute on CB-8841, reason “Accessorial not agreed”, proposing to keep the expected value.

Ask Kargentra reads only what your role can open, cites every fact and proposes. A named person approves; nothing is sent or executed on its own.

EXCEPTIONS AND EDGE CASES HANDLED

- A delivery with complete evidence but an unresolved exception stays Billing blocked, with the exception named on the row.
- A carrier bill for a shipment with no tendered expectation is marked Not comparable rather than reconciled against zero.
- Charges in two currencies are kept as two positions and are never summed into one figure.
- An invoice approved for external issue stays Approved with “External confirmation missing” until your accounting system confirms its number.
- A disputed line is corrected by a supplemental invoice or credit note; the issued original is never edited and its number never reused.
- A reader without money permission sees the readiness verdict, while amounts are withheld and labelled as withheld, not shown as zero.

CAPABILITY REFERENCE

Billing readiness

- 16 named checks per delivered shipment
- Verdicts: Blocked, Never evaluated, Ready to bill from
- Evidence completeness with an explicit denominator
- Revenue at risk and awaiting-evidence tiles
- Money-aware layer withheld, never faked, without permission
- Close queue from evidence to Finance handoff

Commercial position and rates

- Sell, expected buy, actual buy, variance and gross margin
- Accessorials: Detention, Redelivery, Layover, Other
- Versioned carrier rate cards and tender routing guides
- Approvable customer commercial agreements with effective dates
- Rate rule version on every tender snapshot and charge
- Frozen Finance handoff snapshot after closeout

Freight audit

- Carrier bills by upload or partner gateway
- Match against tendered expectation and performed cost
- Seven audit standings in one urgency-ordered queue
- Dispute opened directly from a variance
- No automatic acceptance of any bill

Customer invoicing

- Candidates from shipments, engagements, return and claim cases and dispute adjustments
- Grouping preview before a draft is created
- Approval separate from issue
- Issue by Kargentra (legal number, canonical JSON and PDF) or by external accounting
- Credit notes, supplemental invoices and debit notes
- Immutable issued documents and non-recycled numbers

Commercial disputes

- Payable (carrier) and receivable (customer) directions
- Statuses: Open, Under review, Resolution pending, Resolved, Cancelled
- Seven dispute reasons and five outcomes
- Versioned policy with amount and percentage approval bands
- Optional tolerance-based auto-open, off by default
- Counterparty answers in the carrier or customer portal

3PL commercial

- Commercial engagements grouping warehouse and transport work
- Warehouse service charging on the shared ledger
- Governed storage period close with preview
- Engagement position per currency
- Multi-client ownership on items, balances and handling units

STANDARDS AND CONNECTIONS

REST API WITH OPENAPI CONTRACTS

PARTNER GATEWAY FOR CARRIER BILLS

SIGNED WEBHOOKS

EXTERNAL ACCOUNTING CONFIRMATION BY API

CANONICAL INVOICE JSON AND PDF

FINANCE HANDOFF TO YOUR ACCOUNTING SYSTEM

QUESTIONS BUYERS ASK

What is freight audit software?

Freight audit software checks a carrier's bill against what was agreed and what actually happened before the bill is accepted. In Kargentra, each bill is matched against the tendered expectation, including the awarded quote version or carrier rate, and against the cost recorded during execution. Reconciled bills move on, variances are visible per shipment, and a variance can open a governed dispute in one step.

What does billing ready mean in Kargentra?

Billing ready means a delivered shipment has passed 16 named checks, including accepted delivery evidence, resolved exceptions, a governed charge and coherent currency. It is deliberately separate from evidence complete: a delivery can have every document and still be blocked by an open exception or a missing charge. Each failed check is shown in plain language on the delivery, with who can fix it.



See Freight Finance & Billing on your own scenario

Bring a real lane, site or exception. More at www.kargentra.com/products/freight-finance/

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