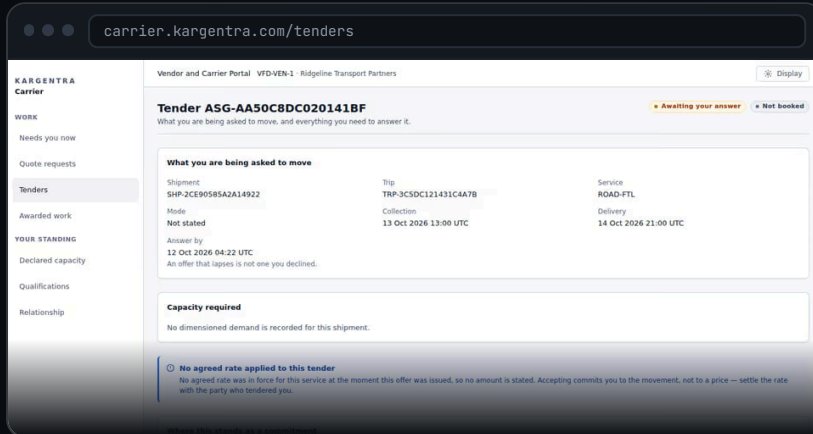


CARRIER NETWORK & PORTAL

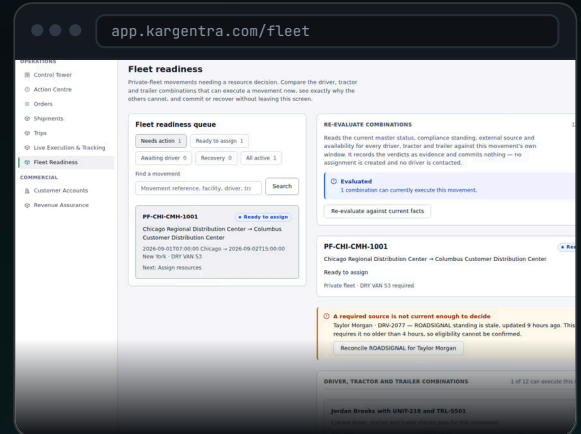
Carrier Network & Portal

A carrier portal for tenders, quotes, bookings and qualification

Carriers sign in to a task-first carrier portal that shows what needs an answer before it lapses: quote requests, tenders, bookings, nominations, evidence and disputes. Behind it, your network team sees every carrier's qualification, capacity, terms and recorded performance on one page, and your own fleet is checked for eligibility before anything is dispatched.



CARRIER PORTAL · A TENDER WITH EVERYTHING NEEDED TO ANSWER IT



FLEET READINESS · DRIVER, TRACTOR AND TRAILER COMBINATIONS COMPARED FOR A MOVEMENT

WHAT CHANGES FOR THE OPERATION

No tender lapses unseen

Carriers see work grouped by the question it asks, with deadlines close to lapsing at the top, and your team sees the same pipeline from its side.

Awards you can audit

Every award records the exact quote version, the alternatives compared and the reason given, and losing quotes are kept rather than overwritten.

Margin before commitment

Brokers price a customer quote against carrier buy options and see expected margin before anything is offered or booked.

Fleet problems found before dispatch

Driver, tractor and trailer combinations are checked for eligibility up front, with the reason a combination is blocked stated plainly.

WHAT CARRIER DOES

“What needs you” carrier home

A carrier's work is grouped into bands: awaiting your answer, about to lapse, booked and upcoming, evidence needs attention and recently resolved, each with a reason chip.

- One navigation for phone, tablet and laptop, with 44px touch targets
- Multi-account context for carriers serving several shippers
- Unreadable rows are stated, never hidden as zero

Quote requests and versioned quotes

Carriers price the movements they are invited to quote on, with an amount, currency, validity and a note to the shipper. They can revise or withdraw and always see where each quote stands.

- Open, Replaced by a revision, Withdrawn, Selected, Not selected, Expired
- “You were selected” leads straight to the tender issued on the quote
- A carrier never sees a competitor's quote

Tender response, booking and nomination

A carrier accepts or declines a tender against frozen commercial terms, sees its booking position and facility windows, nominates drivers, vehicles and trailers, and files delivery evidence.

- “Accepting this tender accepts this amount”, with the rate source shown
- Not booked, Booking requested, Booking confirmed, Booking closed
- Delivery evidence as PDF, JPEG or PNG, shown as filed or awaiting the shipper

Carrier 360 and qualification

One page per carrier covers relationship, qualification, capability, capacity, commercial terms, performance and current work. The qualification verdict lists blocking reasons, warnings and unresolved facts.

- Response rate, acceptance rate, typical time to answer, bookings confirmed
- Performance built from recorded outcomes, not self-reported figures
- Insurance and qualification checked again at dispatch readiness

Tender waterfall and routing guides

Tenders expire on time, and a per-lane routing guide offers the next eligible carrier under a not-to-exceed cap and an attempt limit. A carrier that declined or let a tender lapse is never re-offered the same load.

- A hold names its cause: guide exhausted, cap exceeded, attempts exhausted, no qualified carrier
- Queue chips: Awaiting an answer, Lapsing within a day, Lapsed unanswered, Sent back
- Recovery is rule-based, switched on per tenant

Agreements and Bill of Lading versions

Carrier agreements are versioned with effective windows and linked contract evidence. Each shipment's Bill of Lading shows when it has gone stale, and acknowledgements are bound to a version.

- In force now or Not in force, at a glance
- “Freight changed after the latest Bill of Lading” warning
- Shipper, carrier and driver acknowledgements per version

HOW IT FLOWS

From quote request to delivered and evidenced

- 01 Quote requested**
Operations invites up to three carriers to quote on a movement. Each carrier sees only its own request.
- 02 Quotes compared**
The planner compares quotes on qualification, service fit, track record and rate-card baseline, with a warning when currencies differ.
- 03 Award and tender**
Awarding one exact quote version, with a reason, issues the tender on those terms in the same step.
- 04 Tender answered**
The carrier accepts or declines in the portal. A decline or lapse moves the routing guide to the next eligible carrier.
- 05 Booked and staffed**
Booking is confirmed against facility windows, and the carrier nominates driver, vehicle and trailer.
- 06 Evidence filed**
The carrier files delivery evidence. It reaches the customer only after your Operations team accepts it.
- 07 Bill and dispute**
The carrier bill is audited against the tender, and any disagreement runs as a structured dispute in the portal.

ASK KARGENTRA IN CARRIER

“Why can this carrier not be used?”

Fernway Haulage is blocked for lane MAN-BRS because its goods-in-transit qualification expired on 2 October and no replacement is recorded. Two of its tenders lapsed unanswered this week. Over the last 90 days it accepted 41 of 48 offers, and its typical time to answer is 3 hours. Two other qualified carriers on the lane have open declared capacity this week.

CARRIER 360 · FERNWAY HAULAGE · QUALIFICATION

TENDER QUEUE · LAPSED UNANSWERED

CARRIER 360 · PERFORMANCE · LAST 90 DAYS

DECLARED CAPACITY · LANE MAN-BRS

PROPOSAL · APPROVED BY THE CARRIER NETWORK MANAGER

Request an updated qualification from Fernway Haulage and offer the next load on the lane to the second carrier in the routing guide.

Ask Kargentra reads only what your role can open, cites every fact and proposes. A named person approves; nothing is sent or executed on its own.

EXCEPTIONS AND EDGE CASES HANDLED

- A carrier that rejected, let a tender lapse or cancelled is never re-offered the same load by the routing guide.
- When every eligible carrier is exhausted or the cap is exceeded, the load holds with the cause named instead of retrying quietly.
- Quotes in different currencies are flagged rather than compared as if they were equal.
- Freight that changes after the Bill of Lading was issued marks the Bill of Lading stale, with who acknowledged which version.
- A carrier whose insurance has expired since tender is caught again at dispatch readiness.
- A driver who reports unable triggers reassignment with a mandatory reason, and the history is kept.

CAPABILITY REFERENCE

Carrier portal

- “What needs you” home with five bands and reason chips
- Quote requests with revise and withdraw
- Tender accept or decline with frozen terms
- Booking position and facility windows
- Driver, vehicle and trailer nomination
- Delivery evidence upload (PDF, JPEG, PNG)

Carrier network

- Carrier 360 with seven sections
- Qualification verdict with blocking reasons and warnings
- Network Action Center ranked by urgency
- Declared capacity, qualifications and relationship self-view
- Versioned agreements with effective windows
- Bill of Lading versions with role acknowledgements

Sourcing and tendering

- Per-movement quote requests to up to three carriers
- Exact-quote-version award with a reason
- Append-only quote history
- Per-lane routing guide with not-to-exceed cap
- Automatic tender expiry and rule-based recovery
- Tender pipeline and response-time dashboard

Brokerage

- Customer sell quotes with carrier buy options
- Expected gross margin per option
- Commercial approval before offer
- Versioned quotes with successor on change
- Customer acceptance at the exact price

Private fleet

- Driver, tractor and trailer combination evaluation
- Eligible, Blocked and Cannot confirm verdicts with reasons
- Assignment with driver acknowledgement
- Availability holds and Driver 360
- Hours-of-service feasibility from duty records and ELD facts

STANDARDS AND CONNECTIONS

PARTNER GATEWAY FOR TENDER RESPONSES

EDI X12 204 LOAD TENDERS (INBOUND)

REST API WITH OPENAPI CONTRACTS

SIGNED WEBHOOKS

ELD AND TELEMATICS CONNECTORS

OIDC SINGLE SIGN-ON

QUESTIONS BUYERS ASK

What is a carrier portal?

A carrier portal is where a transport company receives and answers work from a shipper or broker without email or phone calls. In Kargentra, carriers see quote requests, tenders, bookings, nominations, evidence and disputes grouped by what needs an answer, on phone, tablet or laptop. Each action changes the same record your operations team works from, so both sides see one truth.

How are carriers qualified?

Each carrier has a Carrier 360 page with its relationship, qualification requirements, capability, capacity, commercial terms and recorded performance. The qualification verdict lists blocking reasons, warnings and unresolved facts, and the network Action Center flags qualifications about to expire. Qualification is checked again at dispatch readiness, so a lapse after tender is still caught before the load is released.



See Carrier Network & Portal on your own scenario

Bring a real lane, site or exception. More at www.kargentra.com/products/carrier-portal/

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